2600Hz SMS: Ultimate Flexibility

The sky's the limit with 2600Hz's SMS capability. This innovative feature offers ultimate flexibility and creativity, enabling businesses to enhance communication with custom notifications, streamline processes, and create automations. It is so much more than just text messaging! With over 300 APIs at your fingertips and the opportunity to integrate SMS by Zapier to connect over 2,000 apps, there are infinite useful and creative ways to utilize SMS, such as:

Sending a confirmation text of an order, invoice, or update on shipping

Connecting it to your security system and receiving text notifications if someone is at the door or has entered/exited the office

Notifying a Call Center manager if all agents are offline, or if more than 2 calls have been missed

Receiving a text notification that someone has submitted a form on your website or sending a text to a new subscriber after they've signed up on your website

Sending a text when someone in your support queue is about to receive a callback or letting them know what number they are in the queue

Receiving a text notification when a server goes down or any incidents are reported on your network

When it comes to SMS, you have the flexibility to create the custom notifications, automations, and processes that will enhance communication and streamline workflows. If you can dream it, you can create it. The possibilities are endless!

For additional information, please contact sales@2600hz.com.